

APPLICATION FOR SERVICE - RTC COMMUNICATIONS

GENERAL INFORMATION (please print clearly)

| APPLICANT INFORMATION | CO-APPLICANT INFORMATION |
|---------------------------|---------------------------|
| First Name _____ | First Name _____ |
| Last Name _____ | Last Name _____ |
| Social Security No. _____ | Social Security No. _____ |
| Cell Phone No. _____ | Cell Phone No. _____ |
| Employer _____ | Employer _____ |
| Employer Phone No. _____ | Employer Phone No. _____ |

BILLING ADDRESS _____ Circle One: Rent Own

Previous Address _____

MINIMUM DEPOSIT OF \$25.00 REQUIRED FOR SERVICE - Deposits may vary depending upon credit and other service factors at discretion of RTC Communications.

BUNDLE PACKAGES:

EZ _____ ESSENTIAL _____ ELITE _____ EXTREME _____ BUSINESS _____

Bundle Hook-up Fee - \$35.00 _____

ASSIGNED TELEPHONE NO OR ACCOUNT NO. _____

WHEN WOULD YOU LIKE SERVICE INSTALLED? _____

TELEPHONE

Would you like your number: LISTED UNLISTED (circle one)

Would you like the Preferred Carrier Freeze on your account? YES NO (circle one)

Choice of Long Distance Carrier (if any) _____

Customer Calling Features: Calling Name _____ Calling Number _____ Call Forwarding _____

900 Block _____ Three way calling _____

Would you like INSIDE WIRE MAINTENANCE for \$.50/mo.? YES NO (circle one)

Telephone Only Hook-up Fee - \$18.00 _____

VIDEO

ESSENTIAL _____ ELITE _____ EXTREME _____

Video Only Hook-up Fee - \$20.00 _____

INTERNET

512k/128k _____ 2M/512k _____ OTHER _____

Internet Hook-up Fee w/Telephone - \$15.00 _____

TOTAL COLLECTED:\$_____ **Cash**_____ **Check**_____ **CC**_____

STANDARD AGREEMENT FOR LOCAL EXCHANGE SERVICE

SERVICE AGREEMENT. This standard agreement governs your service relationship with RTC Communications for regulated local exchange services and facilities. We now provide a Service Agreement which may be requested or viewed on our website at: www.readlyntelco.com or in the business office.

ACCEPTANCE. Your acceptance of the Agreement occurs upon any of the following: (a) you provide a written or electronic signature expressly accepting this Agreement; (b) you orally or electronically order and/or activate Service; or (c) you use Service, following notification that this Agreement will apply to your ongoing use of such Service

ADDITIONAL TERMS OF SERVICE. We provide Service pursuant to a certificate of public convenience necessity issued by the Iowa Utilities Board. We provide Service subject to our "SERVICE CATALOG", including: (a) this Agreement; (b) our Rules and Regulations for Local Exchange Service, which are incorporated herein by reference; (c) our applicable Service Guides and Rate Schedules, which are incorporated herein by reference and (d) applicable rules and regulations of the Iowa Utilities Board. Current versions of our Rules and Regulations, Service Guides and Rate Schedules are available in electronic form on our website at: www.readlyntelco.com. Current versions of these documents are also available at our business office and will be provided or made available to you upon request. Our Rules and Regulations, Service Guides, and Rate Schedules contain the specific prices and charges, service descriptions and other terms and conditions not set forth herein which apply to Service. This Agreement incorporates by reference the prices, charges, terms, and conditions included in our other Services Catalog. Your signature acknowledges you accept the terms and service with RTC Communications.

ACCEPTABLE USE POLICY FOR HIGH SPEED INTERNET SERVICE (AUP)

This Acceptable Use Policy (AUP) governs high speed Internet service provided to you by RTC Communications (together with any subsidiaries of affiliates providing your service, hereafter "RTC Communications" "we" "us" or "Company") and includes the following terms and provisions as the same may be amended or modified from time to time as provided herein. The terms and provision of this UAP are without limitation of any rights to suspend or terminate service that Company otherwise possesses under your Agreement or application law. The complete AUP may be obtained at our business office or on our website: www.readlyntelco.com.

By signing the Service Agreement and/or activating or using service, you agree to comply with all of the applicable terms, conditions, and provisions contained in the Service Application, Service Agreement, and any applicable Service Tariffs. This AUP, the terms and conditions of service, and your selected service plan or service package. If you do not accept these terms and conditions of service, please notify us prior to installation and we will cancel your service

The undersigned makes application for the above services and equipment, and for such additional service or equipment as may be ordered later, and agrees to pay established rates for all such services and equipment. In making this application, the undersigned agrees to the rules and regulations of the Readlyn Telephone Company - d/b/a RTC Communications, as set forth in the Standard Service Agreement and to any general changes in the rules and regulations, tariffs or rates for the service furnished under this application. This application becomes a contract when accepted in writing by RTC Communications.

_____(Signature)

_____(Date)